



Nursing
Quality
Network
An ANA Learning
Community

Building a Business Case for Fall Prevention Programs

Patricia A. Quigley, PhD, ARNP,
CRRN, FAAN, FAANP

Tampa VA Hospital

Patricia.quigley@va.gov



Nursing
Quality
Network
An ANA Learning
Community

Overview

- Burden of Falls and Fall-related Injuries
- Potential Impact of a Business Case Falls
- Business Case Approaches
- Building a Business Case





**Nursing
Quality
Network**
An ANA Learning
Community



**Nursing
Quality
Network**
An ANA Learning
Community

**Do you know how your Fall Program
Compares to the Health Industry
Average?**





**Nursing
Quality
Network**
An ANA Learning
Community

Burden of Falls

Perspectives:

1. Society (Payors)
2. Facility
3. Patient



**Nursing
Quality
Network**
An ANA Learning
Community

Stakeholder Perspective & Impact

- Society (Payors) “Health Policy”
- Facility “Quality of Care”
- Patient “Quality of Life”





**Nursing
Quality
Network**
An ANA Learning
Community

Cost of Falls: Society Perspective

- Cost of FRI for persons 65+ exceeded \$19 billion or \$28.2 billion in 2012
- The costs of fall injuries increase rapidly with age and are higher for women than for men.
- The burden will increase as population ages and is estimated to reach \$55 billion by 2020. Of those who fall, 20% to 30% suffer moderate to severe injuries that make it hard for them to get around or live independently, and increase their risk of early death.³
- Older adults are hospitalized for fall-related injuries five times more often than they are for injuries from other causes.³
- In 2009, emergency departments treated 2.2 million nonfatal fall injuries among older adults; more than 582,000 of these patients had to be hospitalized.⁴

<http://www.cdc.gov/ncipc/factsheets/fallcost.htm>



**Nursing
Quality
Network**
An ANA Learning
Community

Cost of Falls – Facility and Society

- Updated to 2010 dollars, 1 fall without serious injury incurred an additional annual cost of about \$3500 compared with those with no fall.
- Those who had 2 or more falls without serious injuries increased costs by about \$16,500.
- One or more falls involving at least 1 serious injury were the costliest, increasing the health care costs by about \$27,000.
- By 2020, more than 4 million older Americans are projected to incur a fall with injury annually, with a total cost of about \$47 billion when adjusted to 2010 dollars.

[Wu, et al, (2010, Nov). A cost effectiveness analysis of a proposal national falls prevention program. *Clinics in Geriatric Med.*]





**Nursing
Quality
Network**
An ANA Learning
Community

Cost of Falls: Facility Perspective

- Average Cost FRI: \$19,440
- Hospitalization cost: \$17,500
- Hospitalization for hip fracture: \$18,000

[<http://www.cdc.gov/ncipc/factsheets/fallcost.htm>]



**Nursing
Quality
Network**
An ANA Learning
Community

Costs of Falls: Patient Perspective

- 1 in 3 adults 65+ fall each year
- Of those who fall, 20-30% suffer moderate to severe injuries, these falls:
 - Contribute to morbidity
 - Impede function and independence
 - Interfere with quality of life
 - Increase chance for nursing home placement
 - Increase chance for early death





**Nursing
Quality
Network**
An ANA Learning
Community

Cost of Falls in Acute Care

- **Mean hospitalization cost was \$17,483**
- **The mean reimbursement cost of an ED visit was \$236**
- **The mean reimbursement cost of an outpatient clinic visit \$412.**

Roudsari, Ebel, Corso, Molinari, & Koepsell, 2005



**Nursing
Quality
Network**
An ANA Learning
Community

Cost Falls: Fatal Injuries

- TBI and injuries to the hips, legs, and feet were the most common and costly fatal fall injuries, and accounted for 78% of fatalities and 79% of costs.
- Injuries to internal organs caused 28% of deaths and accounted for 29% of costs from fatal falls.

<http://www.cdc.gov/ncipc/factsheets/fallcost.htm>





**Nursing
Quality
Network**
An ANA Learning
Community

Cost Falls: Non-Fatal Injuries

- Hospitalizations accounted for nearly 66% of the costs of nonfatal FRI, and ED treatment accounted for 20%.
- Fractures were both the most common and costly type of nonfatal FRI; 33% of nonfatal injuries were fractures, but they accounted for 61% of costs or \$12 billion.
- Hip fractures are the most frequent fall-related fracture. The cost of hospitalization for hip fracture averaged about \$18,000 and accounted for 44% of direct medical costs.

<http://www.cdc.gov/ncipc/factsheets/fallcost.htm>



**Nursing
Quality
Network**
An ANA Learning
Community

Fallers Use More Healthcare and Cost More than Non Fallers

- Fallers and non-Fallers were matched and healthcare costs followed over time.
- Fallers had more fractures and more hospitalizations than non-fallers and were more likely to be discharged to hospital or die. Cost difference: \$6,259

Carroll, Delafuente, Cox, & Narayanan, 2008





Nursing
Quality
Network
An ANA Learning
Community

Cost of Fall Event in Community

- In 272 community dwelling elderly women over age 70
 - 47 injurious falls, cost from \$63 to \$86,000 with
 - mean cost of \$6,606
 - median cost \$658 per fall event

Findorff, Wyman, Nyman, & Croghan, 2007



Nursing
Quality
Network
An ANA Learning
Community

Cost of Falls in NHs

- **Developed a taxonomy of NH falls that accounts for both the severity of fall and the duration of Tx**
- **The most common and least costly fall category was category 1: non injurious**
 - accounted for 30% of falls and
 - 1-year cost of \$319 per event (range \$71–550).
- **The least common and most costly was fall category 9: multiple injuries**
 - accounted for 1% of falls and
 - 1-year cost of \$22,368 (range \$9,969–64,382).

Sorensen, Lissoy, Kunaprayoon, Resnick, Rupnow, & Studenski, 2006





**Nursing
Quality
Network**
An ANA Learning
Community

Cost of Hip Fracture

- Prospective cohort with matched pair analysis-- 170 elderly community residing women (age 50+) in 4 hospital in Belgium, Assess costs of initial hospitalization for 1st hip fracture over 1 year post discharge
- Difference in cost 1 year post hospitalization for hip fx when compared with matched controls
- Mortality rate 13%
- Mean cost \$9,534 for initial hospitalization of hip fracture;
- Hip fx patients had \$7,300 more costs over 1 year period post discharge (31% NH, 16% hospital, 14% home rehab).
- 2/5ths costs spent 1st 3 months post D/C.
- Costs of treating hip fracture patient 3X greater than matched controls 1 year post D/C

Haentjens, Autier, Barette, & Boonen, 2001



**Nursing
Quality
Network**
An ANA Learning
Community

Potential Impact of a Business Case for Falls





**Nursing
Quality
Network**
An ANA Learning
Community

What is a Business Case?

Justifying a program investment by using business standards such as

- “internal rate of return,”
- “net present value”
- “payback period”



**Nursing
Quality
Network**
An ANA Learning
Community

What is a business case for falls?

- Value of improving fall prevention, early detection, and protection from perspective of
 - Society (payors)
 - Facilities (Hospital, LTC, ER, OP)
 - Patients
- Do improvements in fall programs reduce costs?
- If they increase costs, is the value to patient care justifies spending?
- Are costs of developing and implementing the program offset by cost savings or revenue gains?





Nursing
Quality
Network
An ANA Learning
Community

Fall Programs are NOT viewed as Good Investment

- One reason may be that organizations seriously underestimate the true cost of these injuries

Result:

Facilities are slow to adopt innovations

Diluted programs that appear less effective



Nursing
Quality
Network
An ANA Learning
Community

Barriers to Building a Business Case

- Emerging evidence base supporting specific interventions
 - Years research spent on risk assessment, proportionally small research on RCTs
- The organization that pays for prevention does not see the payoff.
- Bias against funding for programs targeting elderly





**Nursing
Quality
Network**
An ANA Learning
Community

Barriers to Building a Business Case

- Emerging evidence base for how best to implement fall programs
- Confusion as to what the goal is– prevent falls, detect falls early, or prevent injuries
- Complexity of bundling the right interventions specific to risk factors and care setting
- Unknown dose of interventions needed to effect positive change



**Nursing
Quality
Network**
An ANA Learning
Community

Barriers to Building a Business Case

- Complexity of costing out program elements
- Questions over timeframe to monitor costs outcomes after an injury- e.g., what is an episode of care?





Nursing
Quality
Network
An ANA Learning
Community

Uncertainties of Economic Analyses

- Sample variation
 - Study participants more or less impaired or more/less at risk than typical?
- Assumptions Made
 - E.g., time interval
- Generalizability
 - Settings of care, time period, patient population, caregivers, etc
- Benefits
 - Facility pays for intervention but often society benefits NOT the facility. Need incentives for improvement



Nursing
Quality
Network
An ANA Learning
Community

Direct Costs (Immediate & Long Term)

- Direct costs are what patients and insurance companies pay for treating fall-related injuries
- Immediate costs include
 - Fees for hospital and nursing home care
 - Doctors and other professional services
 - Rehabilitation
 - Community-based services (OP visit, ER visit, home care)
 - Use of medical equipment and/or prescription drugs
 - Ambulance services
 - Changes made to the home
 - Insurance processing
- Long-term effects of FRI such as disability, dependence on others, lost time from work and household duties, and reduced quality





Nursing
Quality
Network
An ANA Learning
Community

Cost Effectiveness

- “value for money”
- Method to determine which interventions provide the most effective care that is affordable (Muenning, 2002)
- Two or more alternatives are available



Nursing
Quality
Network
An ANA Learning
Community

Incremental Cost Effectiveness Ratio

- Cost of the fall program divided by the reduction in injury and associated costs.
- Need single dimensional effectiveness measure
- Need threshold criteria for what constitutes a cost effective intervention
- Excludes patient costs, including changes in pain, suffering, out of pocket expenses, morbidity, mortality, and QOL





Nursing
Quality
Network
An ANA Learning
Community

Payback period

- Length of time needed to recover the cost of the program/intervention
- Time it takes for cumulative total of net benefits to equal amount of original investment
- Shorter the better



Nursing
Quality
Network
An ANA Learning
Community

Cost-Benefit Analysis

- Dollar value is placed on both cost and effectiveness of the intervention





**Nursing
Quality
Network**
An ANA Learning
Community

Towards Developing a Series of Business Cases for Falls (n=81)

- **Based on Targeted Outcomes:**
Fall Prevention, Early Fall Detection, Fall Protection
- **Based on Settings of Care:**
Acute, LTC, Community
- **Based on Level of Risk**
High, Moderate, Low
- **Based on Various Perspectives**
Society (Payors), Facility, Patient



**Nursing
Quality
Network**
An ANA Learning
Community

Select Interventions

- Single intervention vs. “bundle”
- Flexibility
 - universal fall program vs
 - targeted fall interventions
- What dose of the intervention is sufficient?
- How long does the intervention need to be sustained?





Nursing
Quality
Network
An ANA Learning
Community

Interventions

Prevention

- Risk Assessment
- Surveillance
- Treatment of modifiable risk factors
- Patient Education
- Technology
- Environment modification
- Exercise

Early Detection

- Technology
- Sitters
- Move Room Closer to Nursing Station

Protection

- Technology
- Patient Education (How to fall safety)

1. Can you identify interventions specific to care settings, e.g., NH, acute care, home?
2. Can you differentiate technologies designed for prevention, detection, and protection?



Nursing
Quality
Network
An ANA Learning
Community

Estimate Effectiveness of Interventions

- How close can you actually drive falls and FRI to zero in places where they are doing everything exactly right? **Are you a believer that all falls can be prevented?**
- What is the most efficient way to implement interventions? Are interventions discipline specific or bundled as a team?
- What are the ultimate measure (s) of effectiveness?
 - Decrease in number of falls
 - No “long lies” post fall
 - Decrease in the number of serious FRI?
 - Quality of Life Years?





**Nursing
Quality
Network**
An ANA Learning
Community

Estimate Cost of Intervention

- Costs of Intervention include:
 - Costs associated with development of the intervention
 - Staff training
 - Human Costs (estimated time, discipline, and level of expertise)
 - Capital Costs (acquisition, installation, maintenance of technologies)
 - Supply costs
 - Travel Costs
- Make decisions whether the intervention is “universal” or targeted;
- Offer high, medium and low dose options based on risk?



**Nursing
Quality
Network**
An ANA Learning
Community

Decision Model Questions (Scarce Resources)

- Who are the (legitimate) stakeholders?
- Who bears the consequences of the decision?
- Who is responsible for making/implementing/enforcing the decision?
- What do the stakeholders care about?
- What are their preferences for different outcomes?
- What trade-offs are they willing to make among different consequence dimensions (e.g., cost vs. safety)?
- What are the competing decision options to be evaluated?
- What information do the stakeholders need to make well-informed decisions?
- What questions are they asking?
- What information is immediately available about the probable consequences of different decisions?
- What data gaps and uncertainties exist, and what means exist to reduce uncertainties?
- What analytic tools and experts are available?
- What are the resource and time constraints on making the decision?





**Nursing
Quality
Network**
An ANA Learning
Community

Taxonomy Falls in NHs

Taxonomy

1. Non-injurious Fall
2. Psychological/Functional Injury Only
3. Abrasion/Contusion
4. Laceration/Hematoma
5. Fracture, non surgical /orthopedic injury
6. Fracture requiring casting
7. Fracture requiring surgery
8. Intracranial Injury
9. Multiple injuries

Cost Over Time:

- Acute Care Costs
- Convalescent Cost
- Long Term Costs
- Total Cost

Scenarios:

- Typical Case
- Best Case
- Worst Case

Sorensen, Lissovoy, Kunaprayoon, Resnick, Rupnow, &
Studenski, 2006



**Nursing
Quality
Network**
An ANA Learning
Community

Building a Business Case: Background

This project emerged from the following:

- The recent CMS ruling related to payment for preventable adverse events
- The need to capture the impact of our research program on falls, conducted since 1999
- Support facilities (VA and non-VA) interested in implementing research related to falls





**Nursing
Quality
Network**
An ANA Learning
Community

Key Questions

- Do we have a clear goal— prevent falls, early detection or prevent FRI?
- Is there a strong enough evidence based to bundle interventions by setting of care, and level of risk?
- Does the evidence suggest we develop a universal program versus targeted programs --are there in differences in cost and effectiveness?
- Do we know what optimal fall prevention, early detection, and/or fall protection looks like?



**Nursing
Quality
Network**
An ANA Learning
Community

Key Questions

- Over what period of time do we need to evaluate cost and outcomes?
 - Setting specific (adm- D/C), Episode of Care, Lifetime
- Can we estimate how much it will cost to implement these optimal programs?
- Do we know enough about implementation to consistently provide the right dose of the interventions, sustained over time which will make a difference in outcomes?
- How close can you drive # falls or FRI to zero in places where they are doing everything right?





Nursing
Quality
Network
An ANA Learning
Community

Suggestions

- Reduce Preventable Falls: Measure reduction by types of falls and cost out
- Return on Investment for Program Infrastructure: Cost Staffing, Interventions with Reduction of Actual Falls
- Cost Savings for Falls Prevention and Injury Protection – **Profile Protective Culture**



Nursing
Quality
Network
An ANA Learning
Community

Examples

- Reduction in Hip Fractures: 2004-2007
- Reduction in Falls Post Clinic Visit
- Reduction in Falls and Harm
- Reduction in Litigation





**Nursing
Quality
Network**
An ANA Learning
Community

Do you know how your Fall Program Compares to the Health Industry Average?

